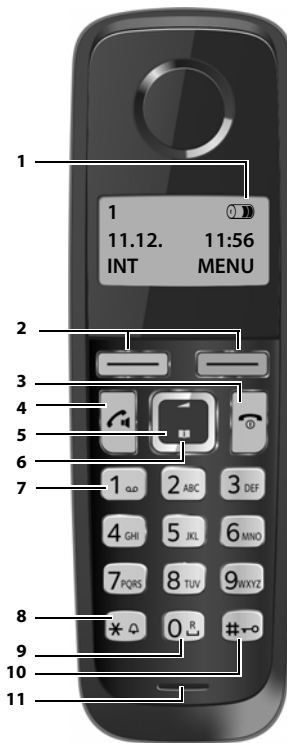


Gigaset A220

The handset at a glance

- 1 Charge status of the batteries:
 00 00 00 00 (flat to full)
 00 flashes: batteries almost flat
 00 00 00 00 flashes: charging
- 2 Display keys
- 3 End call key and On/Off key
- 4 Talk key/Handsfree key
- 5 **Control key** (↵)
- 6 **Directory key** (press down on the control key)
- 7 **Key 1**
network mailbox
- 8 **Star key**
Ringers on/off (press and hold);
with an open connection: switch from
pulse dialling to tone dialling (press
briefly)
- 9 **Key 0/recall key**
Consultation call (flash): press and hold
- 10 **Hash key**
Keypad lock on/off (press and hold);
toggles between upper/lower case
and digits; inserts a dialling pause
(press and hold)
- 11 Microphone



Please note

New messages in the calls list/network mailbox list (→ page 6) are indicated in the display by the message **New messages**.

Display keys:

Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
INT	Call other registered handsets → page 7.
MENU	Open main/submenu (see menu overview → page 14).
↶	Go back one menu level.
⬆	Scroll up/down or adjust volume with ⬆.
↷	Move cursor to left/right with ⬆.
⬅	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

The base station at a glance



Registration/paging key:
Search for handsets (press
briefly, "Paging" → page 7)
Register handsets (press and
hold → page 7).



A3 1 0 0 8 - M2 4 0 1 - R1 0 1 - 1 - UZ 1 9

Issued by
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www.gigaset.com
This user guide is made from 100% recycled paper.

Safety precautions

Read the safety precautions and the user guide before use.
Explain their content and the potential hazards associated with using the device to your children.



Use only the power adapter supplied, as indicated on the devices.



Use only **rechargeable batteries** that correspond to the **specification** (see „Technical Data“). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see „Technical Data“).



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Do not use the devices in environments with a potential explosion hazard (e.g., paint shops).



If you give your Gigaset to a third party, make sure you also give them the user guide.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- ◆ Emergency numbers cannot be dialled if the keypad lock is activated!

ECO DECT

During a call, the level of the handset's radio signal adjusts automatically according to the distance between the handset and base station: the shorter the distance, the lower the signal strength (radiation).

The handset's radio signal is switched off when it is in standby mode. The base station, however, maintains contact with the handset with fewer radio signals.

In addition, the base station radio signals are switched off when the **No Radiation** setting is enabled.

MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ ECO DECT ▶ OK

▶ No Radiation ▶ OK (✓ = radiation switched off, icon **E+** in the left-hand corner of the display)

Please note

- ◆ All registered handsets must support this feature.
- ◆ For quick connection of incoming calls the handset repeatedly switches to reception mode for short periods. This increases energy consumption and therefore reduces the standby and talk times.

First steps

Check the pack contents

One Gigaset A220 base station, one mains adapter, one Gigaset handset, one phone cord, two batteries, one battery cover, one user guide.

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with mains adapter for each additional handset.

Setting up the base station and charging cradle (if included)

- ◆ Set up the base station at a central location on a flat, non-slip surface in your house or apartment. You can also mount the base station and charging cradle on the wall.
- ◆ Pay attention to the range of the base station. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.
- ◆ The base station and charging cradle are designed for use in enclosed dry rooms in a temperature range of +5 °C to +45 °C.
- ◆ **Care:** Wipe down the base station and handset with a **damp** cloth (no solvents) or an antistatic cloth. **Never** use a dry cloth. This can cause static.
- ◆ The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the risk of marks on the surfaces cannot be completely ruled out.
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the base station

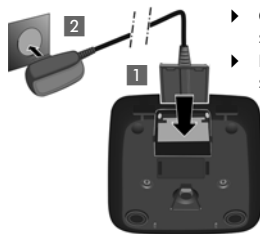
- ▶ **First** connect the mains adapter **1**.
- ▶ **Then** connect the telephone jack **2** and insert the cables into the cable ducts.



Please note:

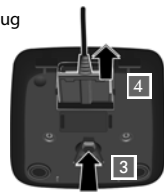
- ◆ The mains adapter must always be connected, as the phone will not operate without mains connection.
- ◆ Use only the mains adapter and phone cord supplied. Pin connections on telephone cables can vary.

Connecting the charging cradle (if included)



- ▶ Connect the flat plug to the power supply **1**.
- ▶ Plug the mains adapter into the plug socket **2**.

If you need to disconnect the plug from the charging cradle, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the batteries and closing the battery cover

Warning

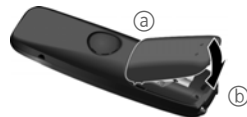
Use only the rechargeable **batteries** recommended by Gigaset Communications GmbH (→ page 9), i.e. never use conventional (non-rechargeable) batteries as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction.

The polarity is indicated in the battery compartment.



- ▶ First insert the battery cover at the top **a**.
- ▶ Then press the cover **b** until it clicks into place.
- ▶ To reopen the battery cover, grip into the cavity on the casing, then pull the battery cover in an upward direction.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged and discharged.



- ▶ Charge the handset in the base for **6.5 hours**.

Please note

The handset must only be placed in the designated Gigaset base or charging cradle.

- ▶ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

- ◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again. The internal handset number appears in the top left of the display, e.g. 1 (→ page 1). However, if a handset is not registered with the base (**Register HS** or **Put into base** is displayed), please register the handset manually (→ page 7).
- ◆ If you have purchased multiple devices, you can upgrade your Gigaset to a cordless PABX by registering **all** A220 handsets at the **same** base (→ page 7).
- ◆ After the first battery charge and discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

MENU ▶ **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK** ▶ **Date** ▶ (enter the day, month and year in 6-digit format) ▶ **OK** ▶ **Time** ▶ (enter hours and minutes in 4-digit format) ▶ **OK** (display message: **Saved**)

- ▶ (press and **hold** to return to idle status)

When entering the time and date, you can move the position of an entry to the left or right by pressing the control key up or down.

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

- ▶ Press the key sequence: **MENU** ▶

The following is displayed;
the current setting flashes:

973 SET: [0]

- ▶ Press one of the following keys to specify, when this data should be copied to your phone:

Never

or **Once**, in case the date/time is not set on your phone

or **Always**

Your selection is displayed (e.g. 2):

973 SET: [2]

- ▶ Press the display key **OK**.

Activating/deactivating the handset

Press and **hold** the key to activate or deactivate the handset. If you place a deactivated handset in the base station or charging cradle, it will automatically activate after approx. 30 seconds.

If you remove the handset from the base station/charging cradle, the display turns off briefly.

Making calls

Making external calls and ending calls

External calls are calls using the public telephone network.

(Enter the phone number) ▶ .

The phone number is dialled. (Or you can **first** press and **hold** talk key [dial tone] and then enter the number.) During the call you can adjust the earpiece volume using and set the volume with .

End the call/cancel dialling: Press the end call key .

You can automatically insert a network provider dialling code before any phone number (→ page 5).

Accepting a call

Press the talk key to accept the call.

When **Auto Answer** is activated (see menu overview → page 14), simply remove the handset from the base station/charging cradle.

Calling Line Identification

When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory.

Prerequisites:

- 1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his/her number to be identified (CLI).

External call appears in the display if you have not requested CLIP, **Withheld** appears if the caller has withheld CLI, and **Unavailable** appears if CLI has not been requested.

Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. During a call activate or deactivate handsfree mode by pressing the handsfree key .

For instructions on adjusting the handsfree mode volume see menu overview → page 14.

Automatic network provider preselection

You can store a call-by-call number (preselection number), which is **automatically** placed in front of numbers when you dial them. If, for example, you wish to make international calls via special network providers, you can save the relevant dialling code here.

In the "**With Preselect**" list, specify the dialling codes or the first digits of the dialling codes that you wish to assign to the preselection number.

In the "**Without Presel**" list, enter any exceptions to the "**With Preselect**" list.

Example:

Presel. Number	0999
With Preselect	08
Without Presel	081 084

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

Phone number	Dialled number
07112345	▶ 07112345
08912345	▶ 0999 08912345
08412345	▶ 08412345

Enter preselection number via menu (→ page 14).

Permanently deactivating preselection: Delete the preselection number with .

Temporarily cancelling preselection:

(press and hold) ▶ MENU ▶ Preselect off ▶ OK ▶ (enter number) or (use number from directory) ▶ The number is dialled without Preselection.

Using the directory and lists

Directory

To open the directory: press control key .

You can save up to **80** phone numbers (max. 22 digits) with corresponding names (max. 14 characters).

Enter letters/characters → page 9.

Storing the first number in the directory

▶ New Entry? ▶ OK ▶ (enter number) ▶ OK ▶ (enter name) ▶ OK

Storing further numbers in the directory

▶ MENU ▶ New Entry? ▶ OK ▶ (enter number) ▶ OK ▶ (enter name) ▶ OK

Selecting a directory entry

Open the directory with . You have the following options:

- ◆ Use to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name and scroll to the entry with , if required.

Dialling with the directory

► (select entry) ►

Using other functions

► (select entry) ► MENU

The following functions can be selected with : **New Entry/Show Number/Edit Entry/Use Number/Delete Entry/Send Entry/Delete List/Send List/Shortcut**

Sending the directory to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base station.
- ◆ The other handset and the base station can send and receive directory entries.

► (select entry) ► MENU ► Send Entry/Send List ► OK
 ► (enter the internal number of the receiving handset) ► OK

Using shortcut keys

You can assign directory entries to the keys 2–9:

► (select entry) ► MENU ► Shortcut ► OK
 ► (select key) ► OK or (press the key you want to assign the entry to)

To dial, press and hold the required shortcut key.

Last number redial list

This list contains the ten last dialled numbers.

Dialling from the last number redial list

(press briefly) ► (select entry) ►

Managing entries in the last number redial list

(press briefly) ► (select entry) ► MENU

The following functions can be selected with : **Use Number/Copy to Dir./Delete Entry/Delete List**

Calls list/network mailbox list

Press **MENU ► Messages ► OK**, to open the list overview. If you have new messages, only lists with new messages are displayed. Scroll through the lists by pressing .

An advisory tone sounds as soon as a **new entry** appears in the calls list/network mailbox list. **New messages** appears in the display.

Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

Calls list

Prerequisites: CLIP (→ page 5)

Depending on the type of list set, the calls list contains (→ page 14) answered calls and missed calls.

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

Open the calls list

MENU ► Messages ► OK ► CallsList

The calls list is displayed as follows:

Number of new entries + number of old, read entries | **CallsList 01+02** |

Press **OK** to open the list.

The last incoming call is displayed. If necessary, use to select another entry.

Using other functions

(select entry) ► MENU

The following functions can be selected with : **Delete Entry/Copy to Dir./Date/Time/Status/Delete List**

Calling back a caller from the calls list

MENU ► Messages ► CallsList 01+02 ► OK ► (select entry) ►

Network mailbox list

You can use these lists to listen to messages on the network mailbox (→ page 7).

Network mailbox

The network mailbox is the answering machine in your provider's telephone network. More information is available from your provider. You cannot use the network mailbox unless you have **requested** it from your provider.

In order to use the network mailbox quickly and easily via the network mailbox list (→ page 6), the menu (→ page 14) and to use fast access via key  (→ page 1), you will need to enter the number in your phone:

MENU ▶  Answer Machine ▶ OK ▶  Net Mailbox ▶  (enter number) ▶ OK

Locating a handset ("Paging")

You can locate your handset using the base.

▶ **Briefly** press the registration/paging key on the base (→ page 1).

All handsets will ring at the same time ("paging"), even if the ringers are switched off.

Ending paging: Briefly press the registration/paging key on the base (→ page 1) or press the talk key  or the end call key  on the handset.

Registering handsets manually

You can register up to four handsets on your base station. **Each additional handset** must be registered on the base station in order for it to work properly!

1) On the handset

MENU ▶  Settings ▶ OK ▶  Handset ▶ OK ▶  Register HS ▶ Enter the base system PIN (default setting: 0000) ▶ OK ▶ **Registering** is displayed.

2) On the base

Within 60 seconds, press and **hold** the registration/paging key on the base (→ page 1) for approx. 3 seconds.

Registration takes approx. 1 minute. Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1-4 are already assigned to other devices, the number 4 will be overwritten.

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset handsets.

MENU ▶  Settings ▶ OK ▶  Handset ▶ OK ▶  De-register HS ▶  Select the internal party you wish to de-register. The handset you are currently using is indicated by <. ▶ OK ▶ Enter the base system PIN (default setting: 0000) ▶ OK

Using multiple handsets

Making internal calls

Internal calls are free calls to other handsets that are registered to the same base station.

2 handsets are registered

Press the display key INT, the other handset is called.

More than 2 handsets are registered

Calling a specific handset

INT ▶  (1...4, enter internal number of the handset) or

INT ▶  (Select the internal party) ▶ OK or  ▶ the handset is called

Calling all handsets ("group call")

INT ▶ * or INT ▶  Call all ▶ OK or  ▶ all handsets are called

When a participant answers you can speak to them. To end the call, press .

Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the INT display key and call one or all handsets. The external participant hears the hold music. When the internal participant answers: If necessary, announce the external call.

Either press the end call key  (the call is transferred to the internal participant), or press the display key . You are reconnected with the external participant.

When transferring a call you can also press the end call key  before the internal participant answers.

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference). **Prerequisite:** The **Listening in** function must be activated.

Activating/deactivating listening in

MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Listening in ▶ OK (✓ = on)

Internal listening in (conference)

You want to listen in to an existing external call. Press and **hold** the key. You can listen in to the call. All participants hear a signal tone.

To end: press the end call key . All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has “listened in” remains connected to the external participant.

Setting the alarm clock

Activating/deactivating the alarm clock

MENU ▶ Alarm Clock ▶ OK ▶ Activation ▶ OK (✓ = on)

When activated: ▶ (Set the wake-up time) ▶ OK

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon will appear on the screen and the wake-up time will be displayed instead of the date.

Setting the wake-up time

MENU ▶ Alarm Clock ▶ OK ▶ Wake-up time ▶ OK

Enter the wake-up time in hours and minutes, then press OK.

Phone settings

For details on how to make **audio settings**, see menu overview → page 14.

For details on how to set the **system PIN** on the base station, see the menu overview → page 14.

Changing the display language

MENU ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Language ▶ OK ▶ (select language) ▶ OK

The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

MENU ▶ 5 ▶ 2 ▶ 1 (press the keys one after the other) ▶ (select language) ▶ OK

Activating/deactivating music on hold

You can make it so that your external participant hears music in case of internal recall and during call transfer.

MENU ▶ *0 *0 0 5 * 1 * ▶ The number for the current setting flashes:
0 = off; 1 = on ▶ enter number ▶ OK.

Repeater mode

With a repeater you can increase the range of your base station. You will need to activate repeater mode (→ page 14). Repeater mode and **No Radiation** mode (→ page 14) cancel each other out.

Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration to the base station will be retained.

MENU ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Reset Handset ▶ OK ▶ Reset? ▶ OK

Cancel the reset with .

Restoring the base station

When restoring factory settings the **No Radiation** mode is deactivated, individual settings are reset and all lists are deleted.

The date and time are retained.

Resetting the base via the menu

Handsets are still registered, the system PIN is not reset.

MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Base Reset ▶ OK ▶ Reset? ▶ OK

Resetting the base using the key on the base

All handsets are de-registered and the system PIN is reset to the original code 0000.

Carry out the following steps: Remove the mains cable from the base. Hold down the **registration/paging key** on the base (→ page 1) and reconnect the power cable to the base at the same time. Hold the key down for at least 5 seconds.

Operating the base station on the PABX/router

Operating on the router

When operating the Gigaset on an analogue port of a router you can reduce problems with **echoes** by activating the **Echo mode** (→ page 14). If you have no problems with echoes, this function should be deactivated.

Operating on the PABX

The following settings are only necessary when your PABX requires them; see the user guide for your PABX.

When entering the digits, enter them **slowly** one after the other.

Changing the dialling mode

MENU ▶ **[*]** **[#]** **[0]** **[5]** **[#]** **[1]** **[8]** ▶ The number for the set dialling mode flashes:
0 = touch tone dialling (DTMF); 1 = dial pulsing (DP) ▶ enter number ▶ **OK**.

Setting recall

MENU ▶ **[*]** **[#]** **[0]** **[5]** **[#]** **[1]** **[0]** ▶ The number for the current recall flashes:
0 = 80 ms; 1 = 100 ms; 2 = 120 ms; 3 = 400 ms; 4 = 250 ms; 5 = 300 ms; 6 = 600 ms;
7 = 800 ms ▶ enter number ▶ **OK**.

Changing pause after line seizure

You can set the length of the pause inserted between pressing the talk key **[A]** and sending the phone number.

MENU ▶ **[*]** **[#]** **[0]** **[5]** **[#]** **[1]** **[6]** ▶ The number for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec. ▶ enter number ▶ **OK**.

Changing the pause after the recall key

MENU ▶ **[*]** **[#]** **[0]** **[5]** **[#]** **[1]** **[2]** ▶ The number for the current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms ▶ enter number ▶ **OK**.

Appendix

Entering letters/characters

Standard characters

Press the relevant key the number of times indicated.

Briefly press the hash key **[#]** to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
1	1	£	\$	¥	¤										
2	a	b	c	2	ä	á	à	â	ã	ç					
3	d	e	f	3	ë	é	è	ê							
4	g	h	i	4	ï	í	ì	î							
5	j	k	l	5											
6	m	n	o	6	ö	ñ	ó	ò	ô	õ					
7	p	q	r	7	ß										
8	t	u	v	8	ü	ú	ù	û							
9	w	x	y	9	ÿ	ý	æ	ø	å						
0	.	/	(	)	<	=	>	%	:	;	'	"	,	;	_
#	*	#	@	#	&	\$									

1) Space

Specifications

Batteries

Technology: Nickel-metal-hydride (NiMH); Size: AAA (Micro, HR03); Voltage: 1.2 V; Capacity: 450 - 1000 mAh

General specifications

DECT standard	is supported
GAP standard	is supported
Range	up to 300 m outdoors, up to 50 m indoors
Base station power supply	230 V ~/50 Hz
Environmental conditions in operation	+5 °C to +45 °C, 20% to 75% relative humidity
Base station power consumption	<u>A220</u>
In standby mode	
– Handset in base station	ca. 1.0 W
– Handset outside base station	ca. 0.8 W
During a call	ca. 1.0 W

Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/service for 24-hour support. The table below contains a list of common problems and possible solutions.

Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on. The batteries are flat.	Press the end call key  for approx. 5 seconds or place the handset in the base station. Charge or replace the batteries.
No wireless connection to the base station, Base flashes in the display.	The handset is outside the range of the base station. The handset is not registered. The base station is not turned on.	Move the handset closer to the base station. Register the handset → page 7. Check the mains connector on the base station → page 3.
You cannot hear a ringer/ dialling tone from the fixed line network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong jack connections.	Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/ EURO CTR37.
Error tone sounds after system PIN prompt. PIN forgotten.	The system PIN you have entered is incorrect.	Reset the system PIN to the default 0000 → page 8. All handsets are de-registered. All settings are reset. All lists are deleted.

Contact with liquid

If the handset has come into contact with liquid:

- Switch off the handset and remove the battery pack immediately.**
 - Allow the liquid to drain from the handset.
 - Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (not in a microwave, oven etc.).
 - Do not switch on the handset again until it is completely dry.**
- When it has fully dried out, you will normally be able to use it again.

Authorisation

This device is intended for analogue phone lines outside the European Economic Area (with the exception of Switzerland) depending on national type approval.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

CE 0682

Service (Customer Care)

We offer you support that is fast and tailored to your specific needs!

Our Online Support on the Internet: www.gigaset.com/service

For more information on aftersales service, please refer to your local warranty card.

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

Customer Service & Assistance (Middle East)

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

In our constantly updated online service you can find:

- ◆ Extensive information about our products
- ◆ FAQ compilations
- ◆ Keyword search to help find topics quickly
- ◆ Compatibility database: Find out which base stations and handsets can be combined.
- ◆ Product comparison: Compare the features of several products with each other.
- ◆ Downloads for user manuals and current software updates
- ◆ E-mail contact form for customer service

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or an after sales query/issue/claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Customer Service & Assistance (Middle East)

Australia	1300 780 878
Austria	0043 1 311 3046
Bahrain	97 31 73 11 173
Belgium	0 78 15 66 79
Bosnia Herzegovina	033 276 649
Brazil	4003 3020
(grandes cidades e regiões metropolitanas - Custo de uma ligação local)	
.....	0800 888 3020
(demais localidades - Gratuito)	
Bulgaria	+359 2 9710666
(0.50 евро на минута от всички държави за стационарни телефони. За обаждания от мобилни телефони може да има други цени).	
Canada	1-866 247-8758
China	0 21 400 670 6007 (RMB 0.11)
Croatia	01 2456 555 (0,23 Kn)
Czech Republic	233 032 727
Denmark	+45 (0) 35 25 86 00
Finland	09 231 134 25
France	+33 170 706 181
Coût d'un appel local depuis une ligne fixe Orange.	
Germany	01805 333 222
Der Anruf kostet Sie aus den deutschen Festnetzen 0,14 € pro Minute. Anrufe aus den deutschen Mobilfunknetzen kosten höchstens 0,42 € pro Minute.	
Greece	801-100-0500
(Χρέωση 0,0031 € το λεπτό για το σταθερό δίκτυο της Ελλάδας. Για κλήσεις από κινητό ίσως ισχύουν άλλες χρεώσεις)	
Hong Kong	2763 0203
.....	2389 7285
Hungary	01 267 21 09 (27 Ft)
India	Please refer to your local warranty card
Indonesia	(62-21) 5673813
.....	(62-21) 888856000
Ireland	18 50 77 72 77
Italy	199.15.11.15
(€ cent 8,36 + IVA al minuto da telefono fisso della rete Telecom Italia senza scatto alla ris-	

posta mentre per le chiamate effettuate attraverso la rete di altri operatori fissi o mobili consultate le tariffe del vostro operatore)	
Jordan	00962 6 5625460/1/2
Kuwait	+965 -22458737/22458738
Lebanon	+9611240259/
.....	+961 12361 10
Luxembourg	+352 8002 3811
Malaysia	+603-8076 9696
Malta	+390 2360 46789 (0,10 €)
Mexico	01800 999 4442738 (01800 999 GIGASET)
Netherlands	0900-3333102
(0,25 € per minuut (vast net). Voor oproepen uit het mobiele netwerk kunnen andere prijzen gelden.)	
New Zealand	0800 780 878
Norway	22 70 84 00
(Oppstartskostnad 89 øre + 15 øre pr. minutt fra fasttelefon. For samtaler fra mobiltelefon gjelder egne priser.)	
Oman	+968 709281 Ext. 49/21/75
Poland	801 140 160
Portugal	(351) 808 781 223
(custo de uma chamada local)	
Romania	+40 021 204 9130
Russia	8 (495) 2281312
Serbia	0800 222 111
Singapore	6735 9100
Slovak Republic	02 59 68 22 66 (4,428 sk)
Slovenija	01 5644171
South Africa	+2711 46 13 181
Spain	902 103935
Sweden	87 50 99 11
Switzerland	0848 212 000
Taiwan	02 266 24343
Turkey	0216 459 98 59
Ukraine	+380-44-451-71-72
United Arab Emirates	+97144458255/
.....	+97144458254
United Kingdom	0 84 53 67 08 12
USA	1-866 247-8758
Vietnam	1900 545 416

Please have your record of purchase ready when calling. After sales service is not offered in countries where our product is not sold by authorised dealers.

Manufacturer warranty (Middle East)

On the purchase of your new Gigaset product, we guarantee that this equipment is a genuine manufacturer's product and extend the following warranty:

We guarantee this product against manufacturing defects for two full years from the date of purchase, unless specified otherwise.

Adaptors and batteries for cordless phones carry 6 months warranty from the date of purchase.

Gigaset Communications authorized Service Centres will replace or repair, if necessary, any defective part/parts free of charge by presenting this certificate of warranty at the Service Centre mentioned overleaf.

This Certificate of warranty does not apply if the telephone has:

- 1 Been misused, mishandled, willfully damaged, neglected, damaged by lightning, improperly repaired, tested, altered improperly in any way.
- 2 A defect arising out of any failure to follow instructions either in the manual or product specification.
- 3 In case repairs are carried out of by unauthorized personnel or unauthorized source warranty will be void.
- 4 A defect arising from using non-Gigaset approved accessories or ancillary items attached to or in connection with the telephone.
- 5 If this certificate of warranty is not signed and stamped by the authorised distributor.
- 6 Any other claim resulting out of or in connection with the device shall be excluded from this warranty.

For Southern Africa:

In the event of an after-sales issue/warranty claim please refer back to your point of purchase.

Proof of purchase (receipt) has to be submitted.

Service Centres (Midde East)

UAE

Customer Service Hotline UAE

TEL: 00971-4-4458255 / 00971-4-4458254

Service Collection Point

www.technocare-prodigy.com

KARAMA

Sea Shell Electronics
Opp. Karama Centre
Dubai, UAE
Tel: 00971-4-3979228
Fax: 00971-4-3966205

Deira

Souvenir Mobiles,
Omar Bin Katab Road,
Oppst. Gulf Peral hotel (Tahir Hotel)
Al Baraha Street,
Tel: 00971-4-2731910 / 00971-4-2737377

Sharajah

Hotline Telecom
Sahara Centre
Sharjah, UAE
Tel: 00971-6-5312126

Al Ain

Phone Station
Al Ain Mall, Town Centre,
Tel: 00971-3-7515588

Fujairah

Al Manzil,
Al Gurfa Street,
Main market Road,
Tel: 00971-9-2233488

Oman

Certificate of warranty (Middle East)

The warranty is not valid if it is not signed and stamped by the authorized distributor.

Please fill in the following details and stamp the card to validate the warranty.
All details must be filled in by the dealer and retained by the customer.

This warranty shall apply to products purchased in the Middle East only.

Customer's Name: _____

Product / Model: _____

Dealer's Name: _____

Date of Purchase: _____

Cash Memo Details: _____

Invoice /

Dealer's Stamp

National Telephone Services Co. LLC
 P.O. Box 2786 PC:112, Sultanate of Oman
 Tel: +968-709281 Ext. 45/21/75
 Fax: +968-791013
 E-mail: isonts@omentel.net.om

Qatar

Modern Home,
 51-East - Salwa Road,
 Al-Maha Complex, Doha
 Tel: 00974-4257844 / 00974-4257777
 Fax: 00974-4314700

Bahrain

Authorized Service Center,
 Bldg: 211, Rd: 339, Block: 321,
 Old Place Road, Manama,
 Tel: 00973-17311173
 E-mail: servicemanager@ashrafs.com.bh

Saudi Arabian Service Centers:

Ahmed Abdulwahed Trading Co.

Jeddah Service Center

Al-Amal Plaza, Hail Street,
 Jeddeh, Saudi Arabia,
 Tel: 02-6500282 Ext. 209

Riyadh Service Center

Olaya Street
 Riyadh, Saudi Arabia,
 Tel: 01-4622470 / 4623850

Khobar Service Centre

Al-Khobar Street,
 Al-Khobar, Saudi Arabia,
 Tel: 03-8944193/03-8952359

Madina Munawara

Al-Ayon Street,
 Tel: 00966-4-8387931

Khamis Mushyat

Al-Khalidiya St.,
 Tel: 00966-7-2230772

Tabuk

Main Street,
 Tel: 00966-4-4219232

Kuwait

Customer Service Hotline Kuwait

Tel: 00965-22458737 / 00965-22458738
 Al-Baptain Service Center
 Shop #: 247
 Qibla, Block 11,
 Avenue 11,
 Souk al Kabeer,
 Fahad Al Salem Street,
 Tel: 00965-2464993

Jordan

SEDR Home & office Electronics
 Co - Tronicom
 Wasfi Al-Tal St.,
 Building No. 80,
 2nd floor,
 Tel: 00962-6-5625460/1/2

Lebanon

306, Jdeideh Sin el Fil Blvd,
 Tel: 00961-1240259 / 00961-1236110

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority. All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment. For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Menu overview

Your phone has an extensive range of features. These are offered in the form of menus. To select a function while the phone is in **idle status**, press **MENU** (open menu), use the control key (↵) to scroll to the function you require and press **OK** to confirm. **To return to idle status:** press and hold the (⏏) key.

Not all of the functions described in this user guide are available in all countries.

Messages → page 6

Alarm Clock

Activation → page 8

Wake-up time → page 8

Audio Settings

Handset Volume	Earpiece/Speaker
Ringer Volume	5 levels + "crescendo" available.
Ringer Melody	External Calls/Internal Calls/Alarm Clock
AdvisoryTones	On/off
Battery Low	On/off
Ring Tones	On/off

Answer Machine

Play Messages Playing back messages on the network mailbox → page 7.

Net Mailbox → page 7

Settings

Date/Time	→ page 4																		
Handset	<table> <tr> <td>Language</td><td>→ page 8</td></tr> <tr> <td>Auto Answer</td><td>→ page 5</td></tr> <tr> <td>Register HS</td><td>→ page 7</td></tr> <tr> <td>De-register HS</td><td>→ page 7</td></tr> <tr> <td>Reset Handset</td><td>→ page 8</td></tr> </table>	Language	→ page 8	Auto Answer	→ page 5	Register HS	→ page 7	De-register HS	→ page 7	Reset Handset	→ page 8								
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